

One-year eyeglass breakage warranty included at no additional cost. All plan eyeglasses come with a breakage warranty for repair or replacement of the frame and/or lenses for a period of one year from the date of delivery. The warranty applies to all plan covered eyeglasses, i.e. spectacle lenses, Davis Vision Collection frames and national retailer frames (where our Exclusive Collection is not displayed).

**Warranty Information:**

Replacement contact lenses (after initial benefit) through [www.DavisVisionContacts.com](http://www.DavisVisionContacts.com) mail-order service ensures easy, convenient, purchasing online and quick, direct shipping to your door. Log on to our member Website for details.

**Mail Order Contact Lenses:**

Davis Vision provides you and your eligible dependents with the opportunity to receive Laser Vision Correction Services at discounts of up to 25% off a participating provider's normal charges, or 5% off any advertised special (please note that some providers have flat fees equivalent to these discounts). Please check the discount available to you with the participating provider. For more information, please visit us at [www.davisvision.com](http://www.davisvision.com) or call 1.800.999.5431.

**Information about Laser Vision Correction Services:**

**Value Advantage Program:**  
N.A.G.E., S.E.I.U. Local 5000/Trial Court of Massachusetts Health and Welfare Fund has made special arrangements for employees and their eligible dependents to purchase vision care services at special negotiated prices. You may take advantage of the prices to purchase additional services and/or materials, such as a second pair of eyeglasses or prescription sunglasses. A call must be made to Davis Vision at 1-800-999-5431 prior to receiving services and all services must be received from a network provider. Below is a list of available services, along with the charge for each:

Eye examination	\$54
Materials Only	\$131
Exam & Materials	\$185

**Are there any exclusions?**  
The following items are not covered by this vision program:

- Medical treatment of eye disease or injury.
- Vision therapy.
- Special lens designs or coatings, other than those previously described.
- Replacement of lost eyewear.
- Non-prescription (plano) lenses.
- Contact lenses and eyeglasses in the same benefit cycle.
- Services not performed by licensed personnel.
- Two pairs of eyeglasses in lieu of a bifocal.

For more information, please visit Davis Vision's website at [www.davisvision.com](http://www.davisvision.com) or call Davis Vision at 1.800.999.5431 to:

- Learn more about your benefits
- Locate a Davis Vision provider
- Verify eligibility
- Print an enrollment confirmation
- Request an out-of-network provider reimbursement form
- Contact a Member Service Representative

**Member Service Representatives**

- are available:
- Monday through Friday, 8:00 AM to 11:00 PM, Eastern Time
  - Saturday, 9:00 AM to 4:00 PM, Eastern Time
  - Sunday, 12:00 PM to 4:00 PM, Eastern Time

Participants who use a TTY (Teletypewriter) because of a hearing or speech disability may access TTY services by calling 1-800-523-2847.

**Your rights as a patient:**  
Davis Vision recognizes that all patients have specific rights, including, but not limited to:

- The right to complete information about their healthcare options and consequences.
- The right to participate in all treatment decisions.
- The right to dignity, privacy, confidentiality and non-discrimination.
- The right to complain or appeal any decision.

Patients also have the responsibility:

- To provide complete and accurate information.
- To follow care instructions.

For a complete copy of your Rights and Responsibilities as a Patient, please visit Davis Vision's website at [www.davisvision.com](http://www.davisvision.com) or call 1.800.999.5431.

"All insured products are underwritten by either HM Life Insurance Company or HM Life Insurance Company of New York."

Davis Vision may operate as Davis Vision Insurance Administrators in California

Please call Davis Vision at 1-800-999-5431 with questions or visit our website: [www.davisvision.com](http://www.davisvision.com)

**N.A.G.E., S.E.I.U. Local 5000/Trial Court of Massachusetts Health and Welfare Fund**



Sponsored by, and administered on behalf of the members and dependents of

**Stronger Together**

**N.A.G.E., S.E.I.U. Local 5000/Trial Court of Massachusetts Health and Welfare Fund is pleased to provide this information about your vision care plan administered by Davis Vision, Inc., a leading national administrator of vision care programs. Eligibility for vision care benefits is determined by the same rules that apply to your health care benefits.**

**How do I receive services from a provider in the network?**

- Call the network provider of your choice and schedule an appointment.

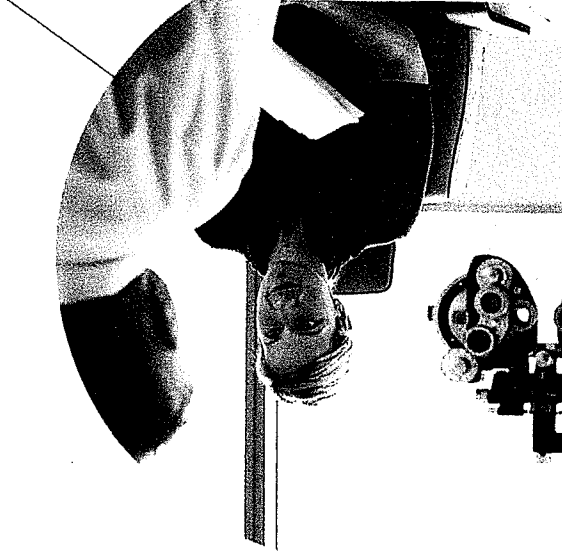
- Identify yourself as a Davis Vision and N.A.G.E., S.E.I.U. Local 5000/Trial Court of Massachusetts Health and Welfare Fund member or dependent.

- Provide the office with the member ID number and the name and date of birth of any covered dependent needing services.

It's that easy! The provider's office will verify your eligibility for services, and claim forms or ID cards are not required!

**Who are the network providers?**

They are licensed providers in both private practice and retail locations who are extensively reviewed and credentialed to ensure that stringent standards for quality service are maintained. Please access Davis Vision's website at [www.davisvision.com](http://www.davisvision.com) and utilize the "Find a Doctor" feature, or call 1.800.999.5431 to access the Interactive Voice Response (IVR) Unit, which will supply you with the names and addresses of the network providers nearest you.



**What are the plan benefits, frequencies and costs?**

<b>EYE EXAMINATIONS</b> . . . . . Every 12 months, including dilation as professionally indicated.	
In-Network Copayment . . . . . \$12	Out-of-Network . . . . . Reimbursed up to \$25

<b>EYEGLASSES</b> . . . . . Every 24 months, every 12 months for dependents up to age 19.	
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In-Network Copayment	Frame . . . . . \$5	Spectacle Lenses . . . . . \$10
You may choose any Fashion or Designer level frame from Davis Vision's Frame Collection, covered in full. Or, if you select another frame in the network provider's office, a \$20 credit will be applied. This credit would also apply at retail locations that do not carry the Frame Collection. Members are responsible for the amount over \$20. For more information on lenses, please see "What lenses/coatings are included?"	Out-of-Network . . . . . Reimbursed up to \$20 for frames, up to \$25 for single vision lenses, up to \$40 for bifocals, up to \$55 for trifocal lenses.	<b>CONTACT LENSES</b> . . . . . Every 24 months, every 12 months for dependents up to age 19.
Disposable . . . . . Four boxes/multi-packs <sup>11</sup>	Planned Replacement . . . . . Two boxes/multi-packs <sup>11</sup>	In-Network Copayment . . . . . \$35

In lieu of the Davis Vision contact lenses, members may use their \$100 credit to go toward the provider's own supply of contact lenses, evaluation, fitting and follow-up care. This credit would also apply towards all contact lenses received at participating retail locations. Visually Required contact lenses will be covered up to \$100 with prior approval.

**(CONTACT LENSES continued)**

Out-of-Network . . . . . Reimbursed up to \$100 for elective contact lenses.

Please note: Contact lenses can be worn by most people. Once the contact lens option is selected and the lenses are fitted, they may not be exchanged for eyeglasses.

<sup>11</sup> Number of contact lens boxes may vary based on manufacturer's packaging.

**What lenses/coatings are included?**

- Plastic or glass single vision, bifocal or trifocal lenses, in any prescription range.
- Glass grey #3 prescription lenses.
- Oversize lenses.
- Post-cataract lenses.
- Tinting of plastic lenses.
- Polycarbonate lenses for dependent children, monocular patients and patients with prescriptions +/- 6.00 diopters or greater.

**Are there any optional frames, lens types or coatings available?**

Yes, you can pay the low, discounted fixed fees indicated (in addition to your basic copayment) and receive these exciting optional items:

- \$25 for a Premier frame from the "Collection"; \$30 for polycarbonate lenses.
- \$20 for scratch-resistant coating.
- \$20 for glass photochromic lenses.
- \$20 for blended invisible bifocals.
- \$12 for ultraviolet (UV) coating.
- \$30 for intermediate vision lenses.
- \$35 for standard ARC (anti-reflective coating). Premium ARC is \$48. Ultra ARC is \$60.
- \$75 for polarized lenses.
- \$65 for plastic photosensitive lenses.
- \$55 for high-index (thinner and lighter) lenses.
- \$50 for standard progressive addition multifocal lenses.
- \$90 for premium progressive addition multifocal lenses.
- \$40 for ultra progressive addition multifocal lenses.<sup>17</sup>

<sup>17</sup> These lens options and copays apply to in-network benefits only.

<sup>18</sup> Progressive addition multifocals can be worn by most people. Conventional bifocals will be supplied at no additional cost for anyone who is unable to adapt to progressive addition lenses; however, the copayment will not be refunded.

**When will I receive my eyewear?**

Generally, your eyewear will be delivered to your provider from the laboratory within five business days. More delivery time may be needed when out-of-stock frames, anti-reflective coating, specialized prescriptions or a participating provider's frame is selected.

**What about out-of-network provider benefits?**

You may receive services from an out-of-network provider, although you will receive the greatest value and maximize your benefit dollars if you select a provider who participates in the network. If you choose an out-of-network provider, you must pay the provider directly for all charges and then submit a claim for reimbursement to: **Vision Care Processing Unit, P.O. Box 1525, Latham, NY 12110**

Only one claim per service may be submitted for reimbursement each benefit cycle. To request claim forms, please visit the Davis Vision website at [www.davisvision.com](http://www.davisvision.com) or call 1.800.999.5431.

**May I use the benefit at different times?**

You may "split" your benefits by receiving your eye examination and eyeglasses (or contact lenses) on different dates or through different provider locations, if desired. Continuity of care will best be maintained when all available services are obtained at one time from either a network or an out-of-network provider. To maximize your benefit value we recommend that all services be obtained from a network provider.

